Resetting Yealink WH62/WH63 Headsets

Resetting the Headset to Factory

1. Hold the PC button and Phone button for 6 seconds at the same time.
    - After 6 seconds there is a voice prompt "Factory Reset".
2. Unplug the power and USB from the Yealink headset base for about 10 seconds.
3. Reconnect the power and USB

Last Updated on September 16, 2024