

Hot Desking Device Compatibility Guide

Hot desking allows multiple users to log into a shared physical desk phone, making it ideal for shared spaces, rotating shifts, or non-assigned seating environments.

Supported Brands & Models

Brand	Supported Models	End-of-Life (EOL) Models
Yealink	VP59, T58V, T57W, T56A, T54S, T53W, T53, T52S, T49G, T48S, T48G, T46S, T46G, T42S, T42G, T41S, T41P, T40G, T29G, T27G, T23G, T21PE2, T18P, CP960, CP920, CP860, W52P, W56P, W60B, W80B	T38G, T32G, T28P, T27P, T26P, T22P, T21P, T20P, T19P
Polycom	VVX600, VVX501, VVX500, VVX450, VVX411, VVX410, VVX400, VVX350, VVX310, VVX300, VVX250, VVX201, VVX150, VVX101, VVX1500	IP670, IP650, IP601, IP560, IP550, IP501, IP450, IP335, IP331, IP330, IP321, IP320, IP301, IP7000, IP5000
Grandstream	GXP1625, GXP1628, GXP1630, GXP1782, GXP2170	—
Cisco	8851, 8841, 7821, 6851, 8865, 525G2, 509G, 508G	7960, 7940

Brand	Supported Models	End-of-Life (EOL) Models
HTek	UC926E, UC926, UC924E, UC924, UC923, UC912G, UC912P, UC903, UC902P, UC862, UC860, UC842, UC840, UC806, UC804, UC803, UC802	—
Gigaset	Maxwell Basic, Maxwell 2, Maxwell 3, Maxwell 4	—

Choosing the Right Device

Use Case	Recommended Models
Modern deployments	Yealink T5 series (T57W, T54S, T53W) or Polycom VVX400/450
Mobile/DECT	Yealink W series (W56P, W60B, W80B)
Executive/video use	Yealink VP59, Polycom VVX600 series
Legacy systems	EOL models may still work but should be avoided

Best Practices for Hot Desking

- **Keep firmware updated** – Always run the latest supported version.
- **Use consistent models per team/department** – Simplifies training & support.
- **Train users on login/logout process** – Prevent cross-user confusion.
- **Avoid EOL devices** – No future updates or security patches.

- **Test before full rollout** – Validate full integration in your environment.