Directed Call Pickup

Directed Call Pickup enables users to pick up incoming calls ringing at another Telephone.

To perform a Directed Call Pickup, you can use a preprogrammed Direct Call Pickup softkey or use the feature code. If you do not have a Direct Call Pickup softkey and would like one, please send a request to support@firelinecommunications.com. Please include your extension(s) with the request.

Direct Pickup using Softkey

- 1. With a call ringing on another telephone, press the preprogrammed Direct Pickup softkey.
- 2. Dial the extension number of the ringing telephone.
- 3. The call will immediately be answered by your telephone.

Directed Pickup using Feature Code

- 1. With a call ringing on another telephone, dial *88 + extension number of the ringing telephone.
- 2. The call will immediately be answered by your telephone.