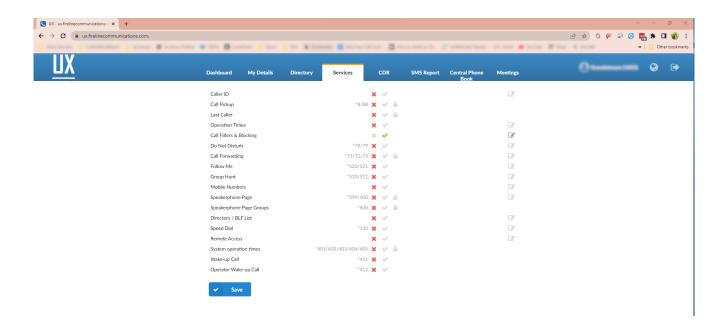
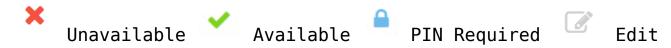
Call Filters & Blocking

Call Filters & Blocking allows an individual extension to filter and block incoming calls based on a set of rules. As an example a user can filter all anonymous calls to go straight to voicemail or set a specific number to ring busy each time it calls.

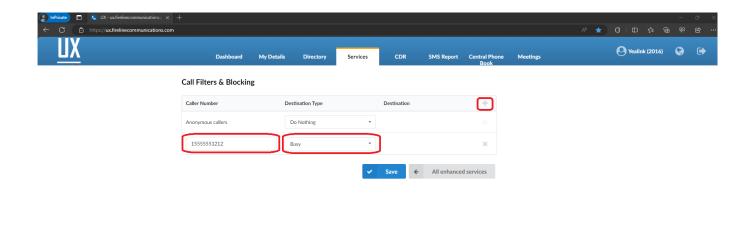


Each service has two or more accessibility options:



To enable Call Filters & Blocking, select the Available icon and then click Save.

Click on the Edit button to configure the feature.



- 1. By default the screen will open showing Anonymous callers set to Do Nothing. You can change this to the desired setting or leave as is.
- To add a new entry click the + symbol to the right of Destination.
- 3. Under Caller Number add the telephone number of the caller you would like to filter or block.
- 4. Select the drop down list for destination type and select from one of the 6 options.
 - 1. Call Forward Number
 - 2. No Answer
 - 3. Busy
 - 4. Voicemail
 - 5. Not in service
 - 6. Ringtone
- 5. To add an additional entry, click the + symbol or if you are done, click on the Save button.

All calls matching that number will now be sent to the destination you defined.