

Business System Updates

Version 7

7.6.1 – November 11, 2025

Bug Fixes & Improvements

- Fixed an issue where a warning was shown when entering the Two Factor Authentication Code. •
- Fixed an issue where the recording beep was not heard.

7.6.0 – October 28, 2025

Features

- AI voice generation (Text to Speech)
- OpenAI provider for Voicemail Transcription
- Stereo call recordings
- Call Forwarding: option to forward calls based on Communicator Presence
- Opt-Out/In and Help keywords for non-Bulk messaging
- OAuth 2.0 support for Event Manager
- Option to disable deleting SMS messages and conversations
- Call Forwarding: Match types for the Exclude List
- OpenID Connect (OIDC) provider for Single Sign-On

Bug Fixes & Improvements

- Action Logs: Expanded IP address field so IPv6 address is visible
- API: Added API logs to SQL table
- API: Added the option to set an ARI application as an IVR Timeout Destination
- API: Restricted server variable to the value of 1 when adding/editing trunks

- API: Updated the docs.
- Archiving: Fixed an issue with handling special characters in the recording location path.
- ARI: Enabled full support for IPv4-mapped IPv6 addresses, expanded database fields and updated ACL handling
- Call Forwarding: Added ability to forward calls based on Communicator presence
- Call Forwarding: Added ability to set match type for the Exclude List
- CDR: Fixed parsing of Parked Call CDRs
- Connector: Allowed responses with an empty JSON body
- DIDs: Fixed an issue where calls were being routed to the wrong destination
- E-mail templates: Removed the E-mail prefix for the Template field
- ERG: Fixed an issue where multiple call windows would activate while using Wake up mobile devices in ERG
- ERG/Queue: Fixed an issue where changing the Name field removed ERG/Queue members
- Event Manager: Added OAuth as an authentication method for Event Manager.
- Event Manager: Added the queue_id parameter and additional checks for the agent_email parameter.
- Event Manager: Fixed an issue where Parameters with special characters could not be removed.
- Event Manager: Resolved inconsistencies with parameters relating to Queues and ERGs in Event Manager.
- Extensions: Hid the 'Override System LCR' option when Simple Routing is used.
- Fomantic UI: Fixed search selection dropdowns to match values based on text only.
- GUI: Added an AI badge to Transcription and TTS buttons.
- IPv6: Added the ability for trunk hosts and incoming IP addresses to set IPv6 format addresses.
- IPv6: Added IPv6 support for Allow IPs / Hostnames in API keys and fixed issues with saving the changes in the

API keys page.

- IPv6: Added pjsip transports for IPv6.
- IPv6: Fixed an issue where IPv6 addresses in Monitor pages were not being displayed properly
- IVR: Added the option for the ARI application to be used as a Timeout Destination.
- LCR: Fixed a PHP notice when an LCR trunk is set to None
- LDAP: Added IPv6 support, and fixed an issue that occurred while using the default value for TLS IPv4.
- LDAP: Fixed double escaping of backslash character and non-escaped HTML strings.
- LDAP: Modified the ldap_server application to return extension departments' contacts.
- Login: Implemented various CSS fixes regarding the Login screen.
- Meetings: Added additional meeting information to update and deletion confirmation dialog message.
- Notes: Fixed an issue where 'Created By' and 'Last Edited By' fields were not being populated when LDAP users created/edited a note.
- OIDC: Added support for OpenID Connect providers.
- OneDrive: Fixed an issue where recordings uploaded to OneDrive could not be played.
- OneDrive: Fixed OneDrive download issues by avoiding Search on new uploads.
- OSC: Fixed an issue where the voicemail transcription pop-up failed to open.
- Phonebook: Modified the gloCOM API to return the department list of extensions.
- Recordings: Added a hidden option to enable stereo recordings by recording channels separately and merging them into one stereo file.
- Reports: Added the 'From' field to CSV download on the SMS Reports page.
- res_pjsip: Exposed IDLE_TIMEOUT as a configurable option in Protocols.
- SMS: Added the option to disable deleting SMS

conversations/messages.

- SMS: Added the option to select unassigned SMS Numbers for Bulk SMS Messages.
- SMS: Added the SMS footer to SMS Options.
- SMS: Enhanced Bulk SMS with global Opt-Out scope, added Opt-In/Opt-Out/Help to conversational messaging, improved automated response visibility, and fixed related database and UI issues.
- SMS: Updated the SMS blocklist to include the From number for Bulk SMS and improved opt-in/out handling.
- sipPROT: Enforced the use of the installer URL specified in the versions catalogue from v7.6.0.
- Sounds: Fixed an undefined index PHP notice when uploading sound files..
- Statistics: Fixed an issue where ERG member names were not being displayed in the reports summary.
- Transcriptions: Added the queue size limit and allowed only priority recordings to be transcribed in case of a full queue.
- Transcriptions: Implemented partitioning for the transcription service.
- Transcriptions: Implemented recording splitting to accommodate the file size limit.
- Transcription: Removed the control buttons for transcriptions that are empty or unavailable.
 - Translations: Updated Portuguese, Portuguese (Brazil), Spanish, and French translation files.
- TTS: Added the Text-To-Speech service.
- Voicemail: Added a timestamp into the listen URL so browsers do not cache message audio.
- Voicemail: Added OpenAI as a VM Transcription Service option

7.5.06 – October 14, 2025

Bug Fixes & Improvements

- Fixed a bug with media soup not working on the newest browser versions (Google Chrome, Microsoft Edge, Safari, and Mozilla Firefox).
- Fixed a bug where clicking on a number would not dial it through the web app.
- Fixed a bug with audio that would appear when resuming a call from hold on gloCOM Web.

7.5.05 – September 10, 2025

Bug Fixes & Improvements

- Implemented an important security update.

7.5.04 – July 10, 2025

Bug Fixes & Improvements

- Queue/ERG: Fixed an issue where an event was not properly logged, causing missing information in statistics.
- Phonebook: Fixed an issue where searching for the LDAP contacts was not returning any results.
- Voicemail Email: Fixed an issue where the voicemail emails stopped sending due to empty files.

7.5.04 – June 19, 2025

Bug Fixes & Improvements

- Fixed audio jitter issues when using g722 codec.
- Agent Statistics: Fixed issue with outbound statistics when trunk failover happens.

7.5.02 – June 11, 2025

Bug Fixes & Improvements

- IVR Tree: Fixed an issue with the dropdowns being empty for selection dropdowns.
- Transcription: Added a date column for partitioning.
- VM Queue: Fixed an issue with the worker crashing if the queued file doesn't exist.

7.5.01 – June 3, 2025

Bug Fixes & Improvements

- Trunks: Make the default value 'Yes' for the 'Allow ES Caller ID' option.
- Fixed an issue where the Teams Presence sync doesn't correctly handle organizations with more than 100 users.

7.5.0 – May 27, 2025

Features

- Call Recording Transcriptions.
- Chat Topics.
- Event Manager.
- Call Quality (MOS).
- MS Teams Presence Sync.
- Single Sign-On.

Bug Fixes & Improvements

- Access codes: Fixed an issue with allowing Enhanced Call Parking code to be assigned as an extension number.
- Accounts: Fixed an issue where a breached password check was executed for empty password fields.
- Action Logs: Fixed an issue with user-specific searches returning combined results.
- API: Added all destination types available for Call

Filters & Blocking in GUI that were not available through API before.

- API: Added extension ID validation for all API ES actions.
- API: Added MOS score to the CDR download API and the ability to fetch MOS data for a specific CDR.
- API: Added missing destination types for IVRs that are available through the GUI.
- API: Added the ability to add, edit and delete Departments via API.
- API: Added the ability to add, edit and delete Paging Groups through the API.
- API: Added the ability to configure SMS Ratings using the API.
- API: Added the ability to retrieve transcriptions for a specific CDR through the API.
- API: Added the ability to set 'Do Nothing' as the 'dtype' for Call Filters & Blocking.
- API: Added the ability to set states for all Enhanced Services through the API.
- API: Added the ability to use the "-" character in the "host" field for the trunk.
- API: Added validation of values for Ring Group fields that are dropdowns in the GUI
- API: Allowed '*' to be used for extensions on the BLF list edit.
- API: Allowed Unicode characters in extension names when editing/adding extensions via API.
- API: Exposed the Monitor > Trunk's page via API.
- API: Fixed request parameters and response types for dashboard actions so that they correctly follow the API conventions.
- API: Fixed request parameters and response types for routes (pbxware.routes) so that they correctly follow the API conventions.
- API: Fixed the API response for editing Operation Times on IVRs.

- API: Fixed an issue where Editing a Trunk via API would overwrite SIP Custom Headers and remove them.
- API: Fixed the SMS rating warning missing in the create extension API call.
- API: Fixed a field reset issue on Ring Group edit.
- API: Redirect to the API Keys list after changing the language on the API key edit page.
- API: Removed the “busy level” field from the trunk API and removed the “emergency trunk” field from the trunk API for MT systems.
- API: Updated the docs.
- Archiving: Resolved a OneDrive archiving issue with session URL handling.
- Auto provisioning: Added a new MAC address range for Grandstream UADs.
- Auto provisioning: Added support for Cisco ATA 191 and ATA 192.
- Auto provisioning: Added support for the CyberData SIP Call Button.
- Auto provisioning: Added support for Fanvil Linkvil W611W.
- Auto provisioning: Added support for Fanvil V61G and V62W.
- Auto provisioning: Added support for Flyingvoice P10G, P10W and P10LTE.
- Auto provisioning: Added support for Flyingvoice P20, P20G and P20P devices.
- Auto provisioning: Added support for Flyingvoice P22G and P22P devices.
- Auto provisioning: Added support for Grandstream HT812.
- Auto provisioning: Added support for Grandstream WP820.
- Auto provisioning: Added support for Snom D812 and D815 devices.
- Auto provisioning: Added support for Wildix WP410, WP480G and WP490G devices.
- Auto provisioning: Added support for Yealink AX83H.
- Auto provisioning: Added support for Yealink AX86R.

- Auto provisioning: Added support for Yealink T67LTE.
- Auto provisioning: Fixed an issue with an infinite loop caused by the BLFs for Yealink devices.
- Auto provisioning: Fixed issues with CSVs for the 'Add Multiple Extensions' section.
- Auto provisioning: Fixed 'CSV Upload' issues when creating multiple extensions.
- Auto provisioning: Modified time zone configuration for Grandstream UADs.
- Auto provisioning: Added BLF Start functionality for Mitel devices.
- Auto provisioning: Added support for Yealink T73U, T73W, T74U and T74W.
- Auto provisioning: Added support for Yealink T77U, T85W and T87W.
- CDR: Fixed an issue where the OSC would show call legs of other extensions by matching part of the IP address as the extension number.
- CDR: Fixed an issue where the 'Voicemail in CDRs' option did not apply properly.
- Certificates: Improved the behavior of applications which required restarts when renewing/changing certificates.
- Chat Features: Added support for the new Chat Topics/Threads feature.
- CNAM: Fixed fields that were not being grayed out when the CNAM Settings section was disabled.
- DID: Fixed the distance between edit and delete icons in the GUI.
- DID: Fixed an issue with sorting newly added DIDs independently of old ones.
- DID: Fixed an issue when a Site user edits the DID.
- Dispatchable Locations: Fixed an issue where the address would show as partially successful if the street suffix was empty.
- Email Templates: Added the ability to print up to 5 DIDs associated with an extension using the %DID% template

variable.

- Email Templates: Extended the text field so that meeting templates could be customized with more data.
- Email Templates: Fixed an issue with the default template being shown each time the HTML email templates were shown.
- Email Templates: Fixed an issue where the div tags in the meeting email template were causing rendering issues.
- Email templates: Removed %SMS_NUMBER% from the default template.
- Email templates: Removed 'User Subject (Copy)' field from New Site User Template.
- Email2fax: Fixed an issue with the total pages always displaying 0.
- Embedded documentation: Fixed an issue where the tooltips would not be shown properly for some pages
- Event Manager: Added the Event Manager feature.
- Extensions: Fixed an issue where the extensions would not log out from gloCOM when their status was set to 'Not Active'.
- Extensions: Ensured tenant-specific PIN-based devices are included in CSV downloads.
- Extensions: Prevent client app logins if the tenant status is 'not active'.
- Fomantic UI: Updated the Fomantic UI to 2.9.3, jQuery to the latest version (3.7) and added Font Awesome 5.15.4 icons.
- Groups: Fixed an issue where the tenant was not being shown in the GUI if the tenant's name was too long.
- GUI: Fixed the issues on pages where the 'Go Back' button returned to the first page instead of the previous page.
- GUI: Added tenant ID and package ID on edit pages.
- GUI: Fixed a warning on the Login Page after entering an invalid username or password.
- IVR: Added the ability to set ERG Priority when the ERG

was selected as the destination.

- Language: Fixed a login button issue when other languages were selected; Fixed problems with Spanish translation strings and made the updates warning message smaller.
- LDAP: Added support for Snom phones and fixed a bug with fetching archived extensions.
- LDAP: Added the ability to enable TLS for LDAP per tenant.
- Memcached: Fixed an issue where channel limits did not clear properly prior to a normal asterisk start/restart operation.
- MOS: Added the ability to disable MOS logging.
- MOS: Added MOS score to CDR Reports.
- MS Teams: Added a Menu item for MS Teams integration and added the possibility to select OAuth2 Credentials for Presence Sync.
- MS Teams: Added an option on the tenant level to enable Presence Sync.
- MS Teams: Added the presence status indicator in Microsoft Teams Integration Settings.
- Music On Hold: Added the option to set HTTPS Streams.
- Operation Times: Fixed CSV downloads on Chrome having the '.csv_' file type.
- Paging groups: Added the ability for extension numbers to be pre-populated when creating paging groups.
- Paging groups: Fixed an issue with duplicate numbers for paging groups.
- Phone book: Changed the phone book label from 'Central' to 'Personal' for extensions and OSC.
- Queues: Fixed an issue where deleting queues on MT would cause an error.
- Ray Baum: Fixed an issue where a warning would be displayed when a Dispatchable Location was only partially validated in the OSC.
- Recordings: Fixed an issue where an additional call recording file was created by mistake when switching

devices to mobile phone.

- Routes: Added Disabled Routes per Tenant.
- Service plans: Added the ability to apply inclusive minutes on inbound calls.
- Setup Wizard: Fixed a broken link for GNU on the EULA page.
- SMS: Added a Bulk SMS HELP option.
- SMS Notifications: Fixed an issue where SMS notifications would fail to send.
- SMS Connector: Updated the validation to allow hyphens in Webhook URLs.
- SMS Reports: Added the 'Rating' column in SMS Reports and Rating filters.
- SMS Trunks: Added the National prefix field to SMS trunks.
- SS0: Added the option to control the SS0 through the license with the trial option.
- SS0: Added the SS0 feature. =
- TLP: Added support for Snom D812 and D815 devices.
- Transcription: Added the ability to generate call recording transcriptions.
- Transcription: Added the ability to disable the On-Demand transcription feature.
- Translations: Updated Portuguese, Portuguese (Brazil), Spanish, French translation files.
- Trunk: Added the 'Start/Stop/Not set' options for call recordings.
- Trunk: Increased the maximum length of 'Authname' from 20 to 50 characters.
- Trunk: Fixed an issue with the 'Allow ES CallerID' setting.
- Users: Fixed an issue where the user would not be logged out from the OSC and Apps when an extension was deleted or set as not active.
- Voicemail: Fixed an issue with blocked voicemail notifications not being sent.
- Voicemail: Fixed an issue with hangups during voicemail

group greetings.

- Voicemail: Voicemails resequencing only after all files have been moved/deleted.

7.4.0.3 – March 13, 2025

Bug Fixes & Improvements

- Queue/ERG: Fixed an issue where an Event was not properly logged, causing missing information in statistics.

7.4.0.2 – Feb 11, 2025

Bug Fixes & Improvements

- Queue: Fixed an issue where enabling the 'Returning Customer' option would cause Asterisk to crash in some cases.

7.4.0.1 – Feb 4, 2025

Bug Fixes & Improvements

- Fixed an issue where sending voicemail emails would sometimes fail.
- Fixed an issue where clicking 'Save & Email' when editing a user would show some errors in the user interface.

7.4.0.1 – January 28, 2025

Features

- OAuth: New implementation.

Bug Fixes & Improvements

7.3.0.2 – November 19, 2024

Bug Fixes & Improvements

- GUI: Fixed an issue where some dropdowns would not be shown properly.
- Meeting: Fixed an issue where external participants would join in an empty conference.
- Meeting: Fixed an issue where reinvoke would fail to be sent
- API: Updated the docs
- Archiving: Fixed an issue with handling special characters in the recording location path
- ARI: Enabled full support for IPv4-mapped IPv6 addresses, expanded database fields and updated ACL handling

7.3.0.1- October 9, 2024

Bug Fixes & Improvements

- CRM: Added support for Zendesk API Token Authentication.
- ClickHouse: Allow setting Hostname for ClickHouse server.
- Extensions: Changed Call Rating default value from “No” to “Not Set” when creating new extensions.
- Event Manager: Fixed issue where the Save and Test button was not working when French language is selected.

7.3.0 – September 24, 2024

Features

- API: Added the option to set additional MAC Addresses per Extension.
- Operation Times overview page.
- SMS Blocklist.
- SMS: SMS Predefined list.

- SMS Opt-in and Opt-out option.
- Touchless Provisioning: Yealink's new YMCS portal integration.

Bug Fixes & Improvements

- AGI: Fixed an issue where dialing a number with a special character would fail.
- API: Added missing destination types to add/edit DIDs.
- API: Fixed double responses when editing DID groups.
- API: Fixed empty responses when listing destinations and destination groups.
- API: Fixed issues with some fields when adding, editing, and getting information about extension slave status.
- Archiving: Implemented enhanced logging for complete process monitoring.
- Auto Provisioning: Added Call Parking type to DSS keys for Fanvil devices.
- Auto Provisioning: Added support for Fanvil X301W and Fanvil X303W.
- Auto Provisioning: Added support for new Mitel 6930 and 6940 devices.
- Auto Provisioning: Added support for Snom D140.
- Auto Provisioning: Added support for Yealink DECT W75B.
- Auto Provisioning: Fixed a Grandstream LDAP Lookup issue.
- Auto Provisioning: Fixed a BLF issue for Fanvil X4U, X5U and X6U devices.
- Auto Provisioning: Added the option to configure a failover SIP WAN server for Polycom and Yealink devices.
- Auto Provisioning: Added support for Directory URL customization.
- CDR: Created additional CDR for calls that are re-routed due to closed operation times.
- Chat Archiving: Resolved an issue where chat archiving would fail to properly archive messages.
- CLI Routing & Validation: Fixed an issue where the

routing destination would not be saved.

- CLI Validation & Routing: Implemented the ability to assign multiple extensions when the Multi-User destination is selected.
- Conference Groups: Increased the maximum number of allowed users to fifty per group.
- DID: Added parking lot as a destination for DID.
- DIDs: Added the option to assign a DID as the Main number.
- DIDs: Implemented the ability to assign multiple extensions when the Multi-User destination is selected.
- Extensions: Added the ability to configure the maximum number of applications that can connect to an extension at the same time.
- Extensions: Fixed an error on edit extension for user account without the 'Show advanced' option enabled.
- Extension Statistics: Fixed an issue where opening a PDF report would display an error.
- gloCOM Settings: Added an option to hide the meeting icon per Extension.
- gloCOM Settings: Added an option to Disable MMS per extension.
- Google Speech-to-Text: Added support for regional endpoints (US and EU).
- HubSpot: Fixed an issue for CRM routing with an empty value on a large system where the call would always get routed to the default destination.
- Meeting: Prevented the creation of additional CDRs when users join meetings by dialing the number.
- Menu: Fixed an issue with overflow for strings with exactly 27 characters.
- Operation Times: Skip pin check for the midnight reset call.
- Reports: Created a new reports page to identify the Operation Times rules on DIDs, IVRs, Queues and Dial groups.
- SMS: Added an SMS Blocklist feature.

- SMS: SMS Opt-out feature.
- SMS: Added an SMS Predefined list feature.
- SMTP: Fixed an issue with saving SMTP configurations with specific domain names and removed usage of ANY records and used A/AAAA records to resolve SMTP domains instead.
- Statistics: Fixed an issue where the Check CDR option would not find a CDR if calls were made using desk phone mode.
- Added the subject and the description fields to the meeting email template.

7.2.0 – May 14, 2024

Features

- Ability to implement Custom ARI Applications.
- SMS Connector.
- Archiving: Added OneDrive to the list of supported archiving services.

Bug Fixes & Improvements

- Added the ability to implement Custom ARI Applications.
- Added the ability to authenticate with IMAP servers using the OAuth2 method.
- API: Added the 'Default IP' field validation for Trunks and fixed the validation for this field in GUI for Trunks and Extensions.
- API: Added a secret/password criteria validation.
- API: Added a missing option 'auto' for the field dtmf mode.
- API: Fixed an issue where IVR destinations and destination types would be deleted on edit.
- API: Fixed an issue where a request for service plan rates would return an empty result.
- API: Added the ability to enable/disable Ring Group configuration.

- API: Added the ability to fetch the Ring Group configuration.
- API: Added the option to control call recording for a specific extension.
- API: Updated docs.
- Archiving: Added the ability to upload archived chat messages and cdr files to the archiving storage.
- Archiving: Added OneDrive as a new service for archiving files.
- Archiving: Added the ability to download offloaded recordings from Amazon S3-like services when a custom domain is used.
- Auto Provisioning: Added support for Mitel 6930 and 6940 devices.
- Auto Provisioning: Fixed an issue with BLFs for Linkvil W610W device.
- Auto Provisioning: Added support for Fanvil X4U-V2, X5U-V2 and X6U-V2 devices.
- Auto Provisioning: Added support for the Fanvil Linkvil W610W device.
- Auto Provisioning: Fixed a BLF issue for Fanvil X5U-V2 and X4U-V2 devices.
- Auto Provisioning: Fixed an issue with the number of BLFs per page for Fanvil X4U-V2 and X5U-V2 devices.
- Auto Provisioning: Fixed an issue with the Remote Reboot option for Cisco and Polycom devices.
- Auto Provisioning: Added support for Yealink T44U and Yealink T44W.
- Auto Provisioning: Fixed a Hotdesking logout issue for Cisco 8851 devices.
- Auto Provisioning: Fixed an issue with displaying multiple extensions on the Grandstream GXP2170 device.
- Auto Provisioning: Fixed an issue with DSS Key start option for Yealink devices.
- Auto Provisioning: Fixed an LDAP search issue for Polycom devices.
- CDR: Added the option to store CDRs for up to 7 years on

the File System page.

- CDR: Implemented the check space step before the database alter or partitioning process is started.
- Central Phone Book: Fixed an issue on MT systems where extensions would be accidentally removed from the Central Phonebook.
- Destinations: Added a popup warning message when destination permissions are changed.
- Embedded Documentation: Use the first language from the list of supported languages if no language is selected.
- Emergency Trunks: Implemented the option to configure the priority of emergency trunks on CC and Business edition.
- ERG: Added the Members Announcements section.
- Extensions: Fixed an issue where the DNS Server 2 field would not be grayed out when Auto Provisioning is set to No.
- Extensions: Added validation to the IP address fields.
- Extensions: Fixed an issue where changing the extension number would not be saved properly.
- Extensions API: Implemented the IP address field validation.
- Fixed an issue where call pickup would not work for calls to ERG if members have mobile devices.
- Features.conf: Added the ability to Pause/Un pause call recording on MT edition by using access codes.
- Monitor: Fixed an issue where the file system check would fail to detect that a resource was managed by archiving.
- Notes: Added a new page named Notes in the Settings section.
- Paging groups: Prevented creating other PBX elements with the same number as paging groups and vice versa.
- Password Verification: Added the HTTP request timeout for option Check for breached passwords.
- Recording: Fixed an issue where conference call recordings could not be played on the Reports page.

- Reports: Added support for Microsoft OneDrive for recordings upload.
- SMS: Introducing the SMS Connector feature, which allows PBX to interface with SMS providers that are not officially supported using API.
- SMS: Fixed an issue that would occur on saving Bulk Messages using a .csv file that is missing values.
- SMS: Fixed a JavaScript error when selecting a .csv file in Bulk messages.
- SMS: Fixed an issue with special characters being received as ??.
- Extension Settings: Added a new option named Default Client Phone Selection.
- Trunks: Fixed an issue where Privacy: anonymous_id would be sent instead of Privacy: id when a PAI header is set.
- Trunks: Prevented invalid characters from being added to the SIP header.
- Voicemail: Added the ability to implement external MWI control via ARI

7.1.0.2 – March 7, 2024

Bug Fixes & Improvements

- Fixed an issue where CDRs for calls from gloCOM Desktop would not have recording files linked correctly.
- Fixed an issue where the table migration would fail when upgrading older systems to the 7.1 version.

7.1.0.1 – February 21, 2024

- Fixed an issue where tooltip settings data mismatch would break JavaScript.
- Added syslog messages on PBX start/stop/restart.

7.1.0 – January 30, 2024

Bug Fixes & Improvements

- 2FA: Implemented Two-Factor Authentication for OSC and gloCOM users.
- 2FA: 2FA Improvements.
- Access Codes: Fixed an issue where dialing access codes '*303' and '*304' would not replace greetings for ERGs.
- API: Added the option to configure the 'Skip Invalid Selection Alerts' feature on IVR.
- API: Added the option to configure the visibility of call rating info in OSC.
- API: Implemented adding 'Dial Group' and 'ERG' as Destinations in IVRs.
- API: Added the ability to add, edit, and remove ERGs using API.
- API: Added the ability to configure the 'Preserve original Caller ID' setting for DID and 'Emergency Location Header'
- API: Updated API documentation.
- API: Added the ability to fetch Archiving reports.
- API: Added the ability to fetch SMS & Bulk SMS reports.
- Auto Provisioning: Added support for Snom D862/D865 devices.
- Auto Provisioning: Resolved the Additional Config issue for Grandstream GXP2160 devices.
- Auto Provisioning: Fixed an issue related to Additional Configuration for Snom M300/ M900 devices.
- Auto Provisioning: Added Speed Dial support for Grandstream devices.
- Auto Provisioning: Added support for Yealink T31W and T34w devices.
- Auto Provisioning: Fixed a reboot issue for Grandstream GXV3380 devices.
- Auto Provisioning: Fixed an issue with adding BLFs to the expansion module for Yealink phones.
- Call Forwarding: Fixed an issue that would occur when a user attempted to delete multiple Destinations at once.
- Caller ID: Implemented the ability to force Caller ID presentation in E.164 format.

- CDR: Added the ability to change the recording filename format to include "src" and "dst" column values.
- Channel Limits: Added a "Notification Email" field used for sending channel-limit related notifications.
- CRM: Created the option to enable/disable creation of new leads when a caller ID is unknown.
- DIDs: Implemented CSV download
- DIDs: Fixed an issue that would occur on multiple saves of existing SMS numbers on the CC Edition.
- DIDs: Fixed issues with editing E.164 numbers when SMS is enabled and the number exists.
- DIDs: Fixed an issue where a CSV upload would delete the SMS number from any DID with the same number.
- DIDs: Implemented the 'Prioritize CLI routing' option that overrides Operation Times rules on DID.
- Embedded Documentation: Addressed the branding issues and made sure that 'Server URL' and 'Token' fields are not available when 'Server Type' is set to "default".
- Embedded Documentation: Implemented the option to preserve the selected language on logout.
- ERG: Added the ''Custom Ringtone' option to ERG.
- ERG: Added the 'Detect caller early hangup' option to ERG.
- ERG: Added the 'Leave When Empty' and 'Empty Destination' options to ERG.
- Extensions: Fixed an issue where the UAD Template would not be applied when adding multiple extensions using CSV upload.
- File System: Added the ability to archive and delete chat messages.
- Groups: Added the ability to restrict access to 'Destinations' and 'Editions & Modules'
- Groups: Renamed selections 'Destinations' and 'Editions & Modules' to 'Disable Destinations' and 'Disable Editions & Modules' respectively to prevent them from being disabled by default.
- IVR: Added the option to prevent the 'Invalid Selection'

- sound prompt from playing if no options were selected.
- IVR: Fixed an issue where ringtones would be played before the call entered the IVR even when 'Rings to Answer' was set to '0'.
 - IVR: Added the "Invalid option" notification in IVR.
 - IVR Statistics: Fixed an issue where the destinations assigned to '0' would not be displayed in the statistics.
 - Languages: Added the Portuguese language.
 - Limits: Fixed an issue where ERG limits would not be applied if set to '0'.
 - Notifications: Added the "Update available" notification in the PBX GUI.
 - Implemented a fix that ensures that the 'Allow CallerID Within DID range' and 'Drop Anonymous calls' options are following priority levels.
 - OSC: Fixed an issue where the advanced branding logo was not being shown in the OSC portal.
 - OSC: Added the option to display call rating info in OSC.
 - Protocols: Added the new fields to specify SIP transport for desktop and mobile applications.
 - Ray Baum: Implemented Ray Baum's Act compliance features.
 - Ring Groups: Ensured that the Diversion header is sent when the last destination is an External Number.
 - Scheduled Reports: Implementation of scheduled reports for OMNI statistics.
 - SMS: Added support to assign multiple extensions to a single SMS number.
 - SP: Display the SP administrator name in Action Logs on the synced system once a change has been made.
 - Tooltip Service: Fixed a bug where embedded documentation would not work for an LDAP user.
 - Touchless Provisioning: Fixed an issue where devices would not be shown on the systems until the server was resaved.
 - Translations: Updated the French translation.

- Trunks: Implemented an option to add a prefix to emergency calls.
- Trunks: Implemented an update that prevents invalid characters from being entered in the SIP header.
- Voicemail: Implemented the SMS notification feature for new voicemails.
- Voicemail Email: Fixed an issue where the sound file would not be sent as an email attachment.

7.0.0 – September 19, 2023

Features

Embedded Documentation.

- sipPROT v5 integration with PBX
- Shared DIDs for SMS.
- Oath for SMTP Configuration.

Bug Fixes & Improvements

- Action Log: Fixed a fatal error issue on action log search.
- API: Fixed the issue where PHP notice would be displayed when pulling Operation Times list.
- API: Added option to set Incoming IP address range when editing trunk.
- API: Added ability to list and manage members for Enhanced Ring Groups.
- API Extensions: Added option to control the Skip the PIN Prompt option through API.
- Auto provisioning: Added ability to use custom UAD configuration for Flying voice devices.
- Auto provisioning: Added LDAP options for Grandstream devices.
- Auto provisioning: Fixed BLF issue for Grandstream devices.
- Auto provisioning: Fixed the issue with displaying

extension's username on Snom Mxx devices.

- Auto provisioning: Added support for Snom M500.
- Auto provisioning: Added support for Avaya J179 device.
- Auto provisioning: Added support for Flying voice Flying voice FIP10, FIP12WP, P10P, P23GW.
- Auto provisioning: Added ability to manage BLF button type on Yealink devices.
- Auto provisioning: Ability to manage BLF/DSS keys on Yealink devices.
- Auto provisioning: Fixed several minor bugs related to the Auto provisioning.
- Auto provisioning: Added ability to use UAD Additional config for Poly Edge B devices.
- CDR: Added the option to filter CDRs by recorded calls.
- CRM: Optimization work done to speed up HubSpot.
- CRM Bullhorn: Added login with redirect URI for token generation and better phone search.
- CRM: Fixed the PHP issue that caused CRM routing to fail.
- CRM: Optimized CRM routing speed.
- CRM ZOH0: Fixed the issue with OAuth token expiry.
- Dashboard: Fixed the issue where warnings would pop-up on Dashboard.
- DID: Implemented a feature to remove deleted destination from the DID destination value.
- Email Template: Added variable %FULLNAME% to Emergency Call Email Template.
- Embedded Documentation: Added support for multiple languages.
- ERG: Fix issue where directed call pickup would not work for a member on mobile device.
- ERG: Exposed all the ring strategies available in Queues in ERGs.
- ERG: Added ability to auto create ERG from existing queues.
- ERG Statistics: Fixed the issue where ERG statistics would ignore member selection and display the stats for

all members.

- ES Caller ID: Added Default Caller ID and Default Privacy options.
- Extensions: Fixed the issue where picking up calls from extensions registered with a mobile app would not work.
- Extensions channel limit notification: Implemented the fix to ensure email notification is being sent to the correct email address.
- Extensions: Invalid characters are now automatically removed from MAC Address entries.
- Groups: Created permissions to prevent site users from creating and deleting extensions.
- IVR: Add IVR tree destination to CRM routing, DID, IVR as well as their APIs.
- IVR: Added "Invalid option" sound prompt which will be played to caller if invalid selection is made in the IVR.
- Meeting: Starter package is automatically assigned to new extension.
- Meeting: Fixed the issue with date picker not displaying calendar if French language is used.
- Monitor page: Added 'Select All' button on Monitor Page.
- Monitor Page: Fixed the issue with live calls refresh.
- Operation times (OSC): Fixed the issue with CSV Upload.
- OSC login issue with 2FA: Fixed the login issues with email addresses starting with number.
- OSC: Resolved the fatal error issue in OSC on SMS CSV download.
- OSC: Resolved the issue where error would be displayed in dashboard.
- OSC: Removed the Embedded Documentation from OSC VM features.
- PBD: Fixed the issue with access codes when PIN Based Dialing is used.
- Searching sounds: Fix search for sounds under IVR tree.
- sipPROT: Added sipPROT to PBXware.
- Statistics: Filter missing in ERG statistics for

Business edition.

- SMS: Added OZSMS SMS provider.
- SMS: Add ability to assign multiple extensions to a single SMS number.
- SMTP: Introduced Oauth for SMTP configuration.
- SP Edition: Disabled 2-step verification for SSO login.
- Tooltips: Enabled tooltips on specific top-level pages and added the option to change the tooltip-cursor color from branding page.
- Translation: Fixed the issue with adding additional configuration in the Protocols when French language is being used.
- Voicemail: Resolved the issue with playing voicemails if Caller ID contained a + character.
- Voicemail: Improved mailboxes search. Voicemail Notification: Added functionality to continue to call the extension/destination until the call is rejected or voicemail is listened to. •
- Voicemail: Fixed the issue with playing voicemail from the OSC.
- Voicemail: Added new variables to a voicemail email template.

Last Updated on November 14, 2025