

Call Transfer with a Grandstream WP826/836 Cordless Telephone


Blind Transfer

Is a type of call transfer in which the call is passed immediately to the target party **without** the transferring party first speaking to or checking whether the target is available.

1. During an established call, press the **"Option"** key (Left Softkey) and choose the **"Transfer"** option. (The initial call will be put on hold)
2. Enter the number you would like to transfer the call to and select **Transfer**.
3. Choose **Blind transfer** by selecting it and clicking on the **"OK"** softkey.

Attended Transfer

Also called a supervised or warm transfer, the person doing the transfer first places the original call on hold, then calls the target recipient, speaks to them (e.g. to introduce the caller), and then completes the transfer.

1. During an established call, press **Option → Transfer**.
2. Choose the line and enter the number you want to transfer the call to, then press the **Dial Key**  and select **"New Call"** (The initial call will be put on hold).
3. Once the second call is established, press **Transfer** to complete.

