

New Client Payment Panel

Our new Panel is accessible via <https://pay.firelinecommunications.com> . Please make sure and bookmark the page!

There are 4 main sections in the Client Panel – Overview, Billing & Payments, Usage History, and Account Settings. Let's take a closer look at each of them.

The screenshot displays the Fireline Communications Client Panel. The top header is teal with the company logo, a user profile icon for '9999-999-0001: Test Client2', and a balance indicator showing 'Balance: -43.81 USD' with a power icon. The left sidebar contains four main sections: 'OVERVIEW' with a 'Dashboard' link, 'BILLING & PAYMENTS' with links for 'Pay Your Balance', 'Redeem Voucher', 'Payments History', 'Charges History', and 'Invoices'; 'USAGE HISTORY' with 'Summary' and 'Detailed' links; and 'ACCOUNT SETTINGS' with 'Profile Settings' and 'Change Password' links. The main content area is titled 'Dashboard' and features two large cards: 'YOUR BALANCE' (green) showing 'USD -43.81' with a 'Pay Your Balance' button, and 'LAST 30 DAYS USAGE' (blue) showing 'USD -34.91' with a 'View Details' button. Below these is a 'Subscription: Test Package' section with a 'Details' tab, listing package information: Name (Test Package), Period (05/23/2025, 08:00 AM – 06/23/2025, 08:00 AM), Activation Fee (0 USD), Voice Service (20 USD), Caller ID (0 USD), and Voicemail (5 USD).

Section	Item	Value / Link
OVERVIEW	Dashboard	Active
	Rates	Link
	BILLING & PAYMENTS	
	Pay Your Balance	Link
	Redeem Voucher	Link
BILLING & PAYMENTS	Payments History	Link
	Charges History	Link
	Invoices	Link
	USAGE HISTORY	
	Summary	Link
USAGE HISTORY	Detailed	Link
	ACCOUNT SETTINGS	
ACCOUNT SETTINGS	Profile Settings	Link
	Change Password	Link

Dashboard

YOUR BALANCE

USD -43.81

Pay Your Balance

LAST 30 DAYS USAGE

USD -34.91

View Details

Subscription: **Test Package**

Details

Name: Test Package

Period: 05/23/2025, 08:00 AM – 06/23/2025, 08:00 AM

Activation Fee: 0 USD

Voice Service: 20 USD

Caller ID: 0 USD

Voicemail: 5 USD

Overview

- **Dashboard** – displays an overview of a real-time user's balance, last 30 days of executed charges, and active Subscriptions.
- **Rates** – shows all rates and allows one to easily sort and search them by services.

Billing and Payments

- **Pay your Balance** – allows you to pay your Balance via Credit Card.
- **Redeem Voucher** – Receive a voucher? Use that to pay part of your balance.
- **Payment History** – displays a full history of conducted payments.
- **Charges History** – display a full history of conducted charges.
- **Invoices** – shows all invoices that belong to the user with a possibility to download them.

Usage History

- **Summary** – grants the user a possibility to view the summary report on the executed events, allowing to easily filter data by period, service, account or package.
- **Detailed** – shows detailed statistics about all client's calls, performed within a specified period of time.

Account Settings

- **Profile Settings** – allows the user to update the profile settings, including company name, billing email, address, registration, and tax IDs.
- **Change Password** – allows the user to change his password to the Client Panel.

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