Editing Extensions

Editing Extension Settings — Overview & Caution

The **Edit Extension Settings** page offers numerous configuration options. Due to the wide range of features available, this guide provides only a brief overview of the most commonly used settings.

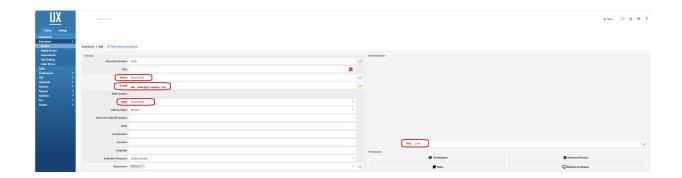
Important: Modifying settings outside of the commonly used options listed below may cause the extension or device to become inoperable. If you're unsure about a setting, please consult the full documentation or contact support before making changes.

How to Access Extension Settings

- 1. Navigate to https://ux.firelinecommunications.com
- 2. Click on the Extensions menu.
- Select the extension you wish to edit by clicking on its name or the **Edit** button next to it.



- 4. Modify the desired settings.
- 5. Click **Save** once all changes are made.
- 6. **Update the configuration or restart the phone** to apply the new settings.



Common Extension Settings & Definitions

General

- Name: The display name of the extension.
- Email: User's email address (used for notifications, voicemail, etc.).
- UAD: The type/model of phone or device assigned to the user.

Authentication

- User Password: Used for logging into Self-Care and Communicator.
- PIN: Voicemail access PIN.

Call Properties

• Ring Time: Duration (in seconds) before the call is forwarded to voicemail or times out.

Permissions

- Enhanced Services: Controls access to advanced features.
 - ☐ For more details, refer to the KB article: Enhanced Services.

Voicemail

- Settings related to voicemail functionality.
 - ☐ See KB article: **Voicemail Settings** for a detailed explanation.

Final Steps

After saving your changes:

- Ensure the phone is restarted or reconfigured to apply updates.
- If issues occur or you require help, please contact support for assistance.