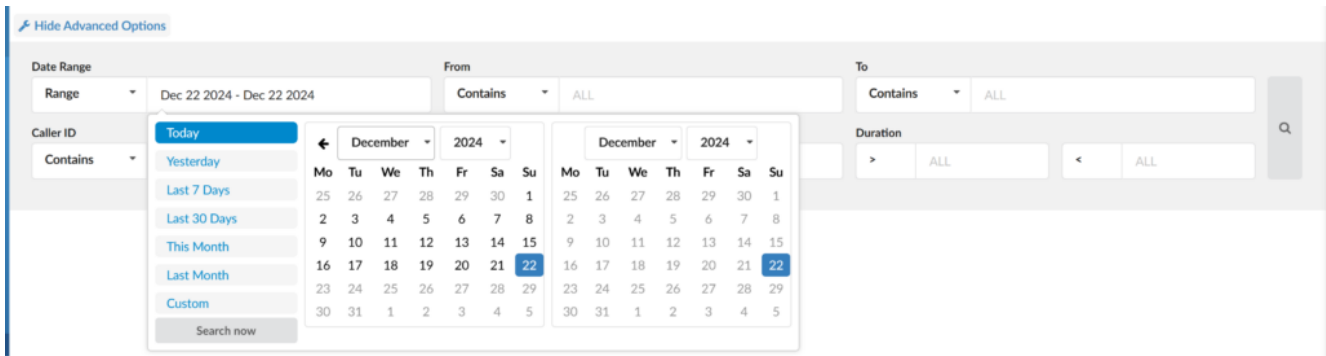


Statistics – Filters

Filters are used to allow you to sort reports based on “Date Range”, “Extensions”, and “Caller i”. Filters support Wildcard Character “%”



The screenshot shows a filter interface with the following sections:

- Date Range:** A dropdown menu with 'Range' selected, showing a date range of 'Dec 22 2024 - Dec 22 2024'.
- Caller ID:** A dropdown menu with 'Contains' selected, showing a list of options: 'Today', 'Yesterday', 'Last 7 Days', 'Last 30 Days', 'This Month', 'Last Month', and 'Custom'. The 'Today' option is highlighted.
- From:** A text input field with a dropdown menu showing 'Contains' and 'ALL'.
- To:** A text input field with a dropdown menu showing 'Contains' and 'ALL'.
- Duration:** A text input field with a dropdown menu showing 'ALL'.

Below the 'Caller ID' dropdown, there are two calendar views for December 2024. The first calendar shows the dates from 25 to 31, with the 22nd highlighted. The second calendar shows the dates from 25 to 31, with the 22nd highlighted.

Date Range: Filters the data by date range, which means that the user can set a wished range for which data is to be shown. It can be a custom range or of the default pre-built ranges;

(‘Today’, ‘Yesterday’, ‘This Week’, ‘This Month’, ‘Last Month’, ‘This Year’).

From: Free Text entry which allows you to enter an extension number

To: Free Text entry which allows you to enter an extension number

Caller ID: Free text entry which allows you to enter a telephone number.

Trunk: Path that call takes to get to extension number.

Duration: The length of call entered in seconds

